GENT
by Honeywell

Technical Bulletin

TB:10195 I July 2014

Product parts affected

Loop software v4.47. Marginal / overloaded issue



Details

Some sites using the new loop card have been seeing a message "marginal reply" or "loop overloaded"

After investigation we have found that these messages are being displayed earlier then they should be. Therefore sometimes when the issue is investigated on site you cannot find an issue with the setup in question.

New loop software v4.48 has now been released with the parameters for these messages adjusted.

These messages should only be there to highlight when you are near the limits of the card. These messages on their own have no effect on the operation of the panel.

Action:

In most cases these messages have occurred during commissioning of the panel and once cleared down have not come back.

If you are getting these messages please contact technical support and we will organise new software being sent out so the affected cards can be updated on site.

Please contact technical support on 0116 2462134 and reference this technical bulletin.

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