GENT
by Honeywell

# Technical Bulletin

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## Product parts affected

VAD and Commissioning Tool v1.29 use and issues



## Details

Following the release of EN54 part 23 devices into the S-Quad range and the release of 1.29 commissioning tool, this Technical Bulletin is intended to clarify the compatibility of the Vigilon and Nano systems with various combinations of these devices.

## Vigilon and Commissioning Tool Version 1.29

All Vigilon engineers should now be using Commissioning tool v1.29 and this will avoid any risk of compatibility issues with the new S-Quad VADs and Sensor sounders. Contrary to previous communications version 1.28 may cause problems uploading site data when the new sensor sounders are installed on the new enhanced loop card and so should not be used. Please encourage all engineers to upgrade to the latest version without delay.

During the early deployment of Commissioning Tool 1.29 we have identified five issues that may present problems which are to be addressed in the release of Comm Tool v1.29 Service Pack1.

These issues are:

- Monitored inputs on S-Quad sensors and original ST-VO devices
- Remote chance for problems retrieving site data from panels with certain combinations of SAFE addresses (last loop needs safe address equal to the number of devices on that loop)
- Retrieving configuration from Network Nodes where there are no loops connected
- Inserting a device adjacent to a sounder, the new devices will have its sounder ticked even if the device is not a sounder. (If you select the devices type first then insert you will not get this issue)
- Stopping at task 10 of 20 (Master Sector Links) when retrieving from a panel with MCC prior to v4.32

Service Pack 1 is currently in test and will be issued early in week commencing 8th September.

## Nano and S-Quad Sensor Sounders

While Nano does not yet support the new S-Quad certified VADs this TB confirms that it does support the new range of sensor sounders. An update of the Nano tool will become available when the new versions of certified S-Cubed VADs are release in Q4 of this year.

## Action

Please ensure all engineers are aware of these details. Look out for Service Pack 1

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