GENT
by Honeywell

Technical Bulletin

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Product parts affected

Visual Alarm Devices (VADs) with older loop software.



Details

We have discovered a problem with the current commissioning tool v1.30 and older loop software pre v4.48 / all BS.

The commissioning tool will not allow you to alter setting on the VAD type, S4 Mk2 and S3 Mk3 devices.

The following devices are effected.

S4-711-VAD-HPR	S4-711-VAD-HPW	S4-711-V-VAD-HPR	S4-711-V-VAD-HPW	S4-711-V-VAD-LPR
S4-711-V-VAD-LPW	S4-720-V-VAD-HPR	S4-720-V-VAD-HPW	S4-911-V-VAD-HPR	S4-911-V-VAD-HPW
S4-770-S	S4-771-S	S4-711-V	S4-780-S	S4-901
S3-VAD-HPR-R	S3-VAD-HPW-R	S3-S-VAD-LPR-R	S3-S-VAD-LPW-R	S3-S-VAD-HPW-R
S3-S-VAD-HPW-W	S3-S-VAD-HPR-R	S3-S-VAD-HPR-W	S3-V-VAD-HPR-R	S3-V-VAD-HPW-R
S3EP-S-R	S3EP-VAD-HPR-R	S3EP-VAD-HPW-R	S3EP-V-VAD-HPR-R	S3EP-V-VAD-HPW-R

If you have these devices the current commissioning tool will only allow you to make changes to the devices setting EG volume, speech setting etc if the loop software is v4.48 or higher.

You cannot alter these setting on any BS software level.

If the device is being left in its default setting then it will operate without any issues.

This issue will be resolved in commissioning tool version 1.32

Action

Make sure all staff are aware of this issue.

If you have these devices on older software and need to alter these setting please contact Technical support on 01162462134 or email technical.services@honeywell.com