GENT
by Honeywell

Technical Bulletin

TB:10208 I November 2015

Product parts affected

Vigilon EN / BS and Compact, Master sector 255



Details

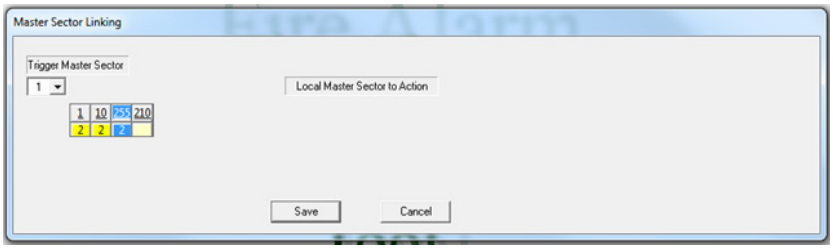
We have found an issue when using Master Sectors when using (MS)255 and when other Master sectors are assigned in sequence after MS255.

MS are stored on the panel in the order they are created. If in MS linking MS255 is trigged before any other MS which were created after, these other MS will not run.

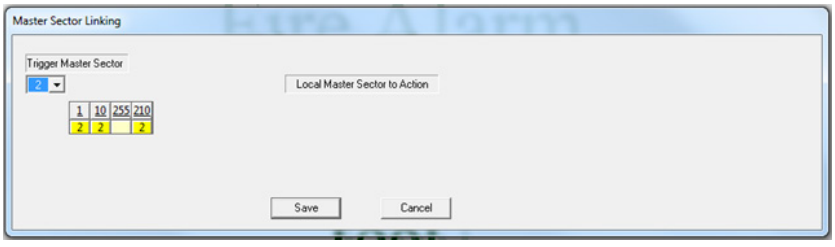
This is only an issue if MS255 is used as an output in MS linking and also other MS that were created later triggered from the same MS.

This effects all EN software and BS software on short style (MCC) cards and EN Vigilon Compact.

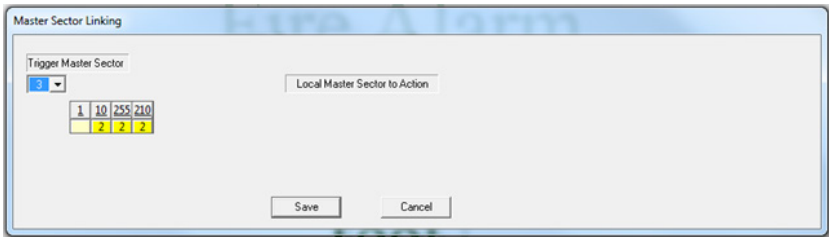
Examples of master sector linking where MS255 is used on a panel



All Master sector will be actioned as expected, MS255 is the last actioned, with none after it.



All Master sector will be actioned as expected, MS255 not selected.



Master sector 10 & 255 will be actioned but MS210 will not, as this follows on after MS255.

This will be fixed in MCC / MCB software v4.54

Action

Ensure engineers are aware of this issue.

Check site configuration files to ensure MS255 is not used.

Where MS255 has been used the actions from this MS should be assigned to a lower numbered MS

For any further queries relating to this issue please contact Technical support on 01162462134 or email technical.services@honeywell.com