GENT
by Honeywell

Technical Bulletin

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Product parts affected

Commissioning tool v1.32; adding devices

Details

1) When adding more than one device in the devices configuration page in the same location. After adding a device in the Devices Configuration page, the first device of that loop will also be selected. If the first device on the loop is not de-selected, subsequent device additions will be inserted at the start of the loop

2) When adding multiple devices in the devices configuration page you get an error message "too many client tasks" and the tool locks up.

Action

Ensure engineers are aware of the above issues and the additional actions below:

1) When adding more than one devices ensure you select the location where you want the devices adding before each devices that is added.

2) Only add 10 devices at a time then Save the Devices configuration page and open it again before adding more devices.

Both of these issues will be fixed in the next release of the commissioning tool.

For any further queries relating to this issue please contact Technical support on 01162462134 or email technical.services@honeywell.com