GENT
by Honeywell

Technical Bulletin

TB:10216 I June 2016

Product parts affected

S-Cubed VADs showing strobe circuit fault.

Details

We have received a number of calls about S-Cubed VADs showing up as "strobe circuit fault".

This is currently being investigated. Our investigation so far has found that the VADs are still operational and that it is a problem in the way this is being monitored

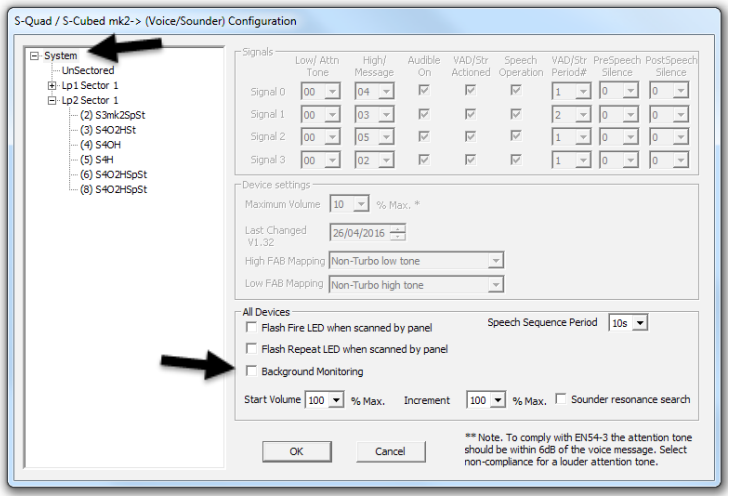
Monitoring of the strobe and sounder piezo is not a requirement under standards so can be turned off without having to make reference to this on the commissioning certificate.

Action

In the next few weeks we will introduce a change in manufacturing so that the monitoring of the VAD is set to "off". This will prevent the issue being seen on site while we continue our investigation.

Existing sites can turn off the monitoring of the VAD though the Commissioning tool. This will turn of the monitoring of the sounder and VAD on all devices connected to that panel.

In the S4 page, click on system, then completely remove the tick from "Background monitoring"



This fix will not work if the devices has gone into legacy mode, seen as an S3 MK2 devices by commissioning tool.

For any further queries relating to this issue please contact Technical support on 01162462134 or email technical.services@honeywell.com