GENT
by Honeywell

Technical Bulletin

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Product parts affected

Vigilon Loop Card V4.51

Details

Release of a new Vigilon Loop Card version 4.51 with the following improvements:

- Reduced invalid replay messages. Timings for old device messages have been altered to reduce the likelihood of receiving invalid messages.

- Backward Compatible Part 23 devices. If the new loop software comes across any Part 23 devices that have been made backwards compatible, it will turn it back into a fully compatible Part 23 device. Previously, once a device was backwards compatible it was not possible to revert this back even when it was added onto a new system.

- Replacing devices with a sounder or strobe on a live loop (loop version 4.49 or 4.50). The output of the replaced device would not operate until the loop was re allocated.

Action

Please ensure all engineers are aware of the new loop card and the details advised in the Product Advisory Bulletin.

Please contact Technical Support on 0116 246 2134 or email technical.services@honeywell.com for further advice on the most convenient way for you to obtain the firmware version V4.51.