GENT
by Honeywell

Technical Bulletin

TB 10223 | July 2017

Product Parts affected

1.The compact Mains DAU (COMPACT MAINS DAU) 01/2009 ~ 04/2017

2.The PCB spare assembly (CVS-MDMCB) 01/2009 ~ 04/2017

Details

We have discovered that the amplifier PCB (referred to above) may fail when under a high load. This means that any loop / conventional sounders would still operate as required but an amplifier (Voice alarm) could fail preventing some speakers from operating. This will be shown as a fault on the panel

After commissioning, the issue would only arise if the loading was changed and the system were not re-commissioned at the time of the change.

The root cause is a component breakdown and the component has now been changed for a higher specification component and all product built since May 2017 will not exhibit this issue.

Action

Make sure all engineers are aware of this issue.
Customers with this product should replace the PCB if the loading on the system is increased.