Gent Technical Bulletin

TB: 10243 July 2022

Product Parts affected:

Vigilon 24 / 72 showing mains & battery fault

Details:

We have had reports of Vigilon 24 & 72 panels showing battery and mains faults. When a test is done with either battery or mains removed the panel still operates.

We are currently investigating this.

Additional Information / Actions:

If you come across this issue, please contact technical support so we can monitor the number of sites reporting this issue.

Look out for future TB's on this issue once the investigation has been completed.