NOTIFIER® by Honeywell

Technical Bulletin

Reference #: 20-003
Date: 3rd Feb 2020

FAPT-851AUS-IV False Alarm Issue – Up-date

NOTIFIER would like to advise that a limited batch of the Notifier AUS series Acclimate detectors have a Firmware issue that may cause incorrect sampling values of the thermistor head element, which may lead the device to incorrectly generate an alarm.

Please note that this is not a life safety issue, heat and smoke sensors still respond appropriately to actual heat- and / or smoke-initiated events.

This issue only affects devices manufactured between September and December 2019 with the below specified serial numbers and Notifier advises that all affected devices should be replaced following the regular SRO procedure.

As a temporary workaround until all affected device have been replaced, activating the systems Alarm Verification Facility option (AVF) has been found to reduce the incidents of false alarms.

Please contact Honeywell **Customer Care** or **Notifier Account Manager** to assist with the replacement or for any additional questions.

Affected device list:

Model	**Batch Serial number range**
FAPT-851AUS-IV	912106659270 - 912106659869
	912106597451 - 912106598050
	912106598051 - 912106598950
	911206662997 - 911206663596
	911306638773 - 911306638892
	910206709053 - 910206709412
	910206712233 - 910206712472
	909306927509 - 909306927628
	909306919529 - 909306919648