Technical Bulletin: Shipment Hold Notification

System Sensor L-Series AV Notification Appliances: Speakers and Speaker Strobes (Wall and Ceiling)

System Sensor has received concerns from customers regarding issues with installation and product performance of the L-Series AV notification appliances and has placed a temporary hold on specific **speakers and speaker strobes (wall and ceiling)** appliances to explore the potential areas of concern. We are working directly with our customers to identify the causes of the potential concerns and have expedited the investigation to ensure minimal disruption for customers.

The safety and well-being of the end-users of our products and our dealer network are our top priority and these precautionary measures have been put in place to ensure that we better understand the causes of the potential concerns. **If you are not having installation issues and the appropriate steps are being taken, including the steps outlined in the product manuals and the Important Assembly Information (I56-6556-001) document, the product can continue to be installed.** The shipment hold is in place out of an abundance of caution and actions that are being taken to expedite release of the product and ensure minimal disruption for our customers.

Important Assembly Information (I56-6556-001) | **Manual: Speakers** | **Manual: Speaker Strobes**

Products in the L-Series on hold include speakers and speaker strobes (wall and ceiling), see models below.

US/Global

Part Numbers
SPRL
SPWL
SPCRL
SPCWL
SPSRL
SPSWL
SPSWL-ALERT
SPSRL-P
SPSWL-P
SPSRL-SP
SPSWL-CLR-ALERT
SPSCRL
SPSCWL
SPSCWL-P
SPSCWL-SP
SPSCWL-CLR-ALERT

Canada

Bilingual	French	English
SPRLA	SPRLA-F	SPRLA-E
SPWLA	SPWLA-F	SPWLA-E
SPCRLA	SPCRLA-F	SPCRLA-E
SPCWLA	SPCWLA-F	SPCWLA-E
SPSRLA	SPSRLA-F	SPSRLA-E
SPSWLA	SPSWLA-F	SPSWLA-E
SPSRLA-P	N/A	N/A
SPSWLA-P	N/A	N/A
SPSWL-ALERT	N/A	N/A
SPSWL-CLR-ALERT	N/A	N/A
SPSCRLA	SPSCRLA-F	SPSCRLA-E
SPSCRLA-T	SPSCRLA-TF	SPSCRLA-TE
SPSCWLA	SPSCWLA-F	SPSCWLA-E
SPSCWLA-T	SPSCWLA-TF	SPSCWLA-TE
SPSCWLA-P	N/A	N/A
SPSCWLA-TP	N/A	N/A
SPSCWL-CLR-ALERT	N/A	N/A

We will update you when we have completed our investigation and when the products are available again for distribution. If you have questions about this notification, please contact our technical service team at 800.736.7672, option #2.

We sincerely apologize for any inconvenience.

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