Technical Bulletin

Issued: 3/24/15

Summary of issue: SpectrAlert® Advance Mini-horn – Inability to Silence

Level of urgency: Low

Model Numbers: MHR, MHW

Manufactured date range: October 1 2014 (4101) to March 17 2015 (5033)

4101 defined as 4 = 2014, 10 = October, 1 = 1st week of the month
5033 defined as 5 = 2015, 03 = March, 3= 3rd week of the month

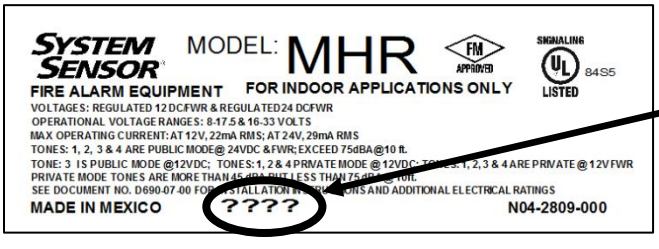
System Sensor has identified an issue with the Mini-horn models MHR and MHW when the silence feature is used. Products manufactured within the date codes specified above may not silence when the silence feature is activated on the Fire Alarm Control Panel. Date codes outside of this range are not affected.

This issue does not affect product performance for sounding and notification. System Sensor has implemented a change to correct this issue on date codes 5034 and beyond.

The commissioning, annual inspection, and testing of each Mini-horn must be conducted in the manner in which it was designed to operate as described in NFPA 72® and local AHJ requirements. Mini-horns that have been installed, tested and are not exhibiting this issue need not be replaced. If you are experiencing the condition described, System Sensor will honor its warranty return policy and is recommending that products exhibiting this issue within the date codes specified above be replaced and returned through normal channels.

We apologize for any inconvenience this situation may have caused and will continue to work to resolve this issue as efficiently and quickly as possible. Should you have any questions or additional concerns, please contact our Customer Service Department at the number below.

Product label



4 digit date code location

Carton label



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