

# ***Technical Note***

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1998-0964 Rev 1 4/22

## ***SPM Flex Software version 1.0.8***

We are pleased to announce the release of the SPM Flex software version 1.0.8. In response to a customer reported issue we have increased the product time/date stamping performance to the current and historical data stored within the unit. In addition, we have released a new LCD due to a supplier obsolescence.

There are 2 primary fixes:

1. The Real Time Clock (RTC) accuracy has been improved for better time tracking
2. \*Support the release of a new LCD. Alteration of the SPM Flex OS (Operating System) is required.

### **Important notification:**

Version 1.0.8 software update must be accomplished by Honeywell Analytics Service. The standard USB upgrade instructions (Program Update) located in the product manual does not apply for this upgrade due to the nature of the changes.

\*Note: Export (when possible) the unit's configuration and historical data before returned to Honeywell Analytics for upgrading as 'all' data will be erased. Detailed instructions can be found in the product manual.

To obtain an RMA to return the SPM Flex for this upgrade, contact your Honeywell Analytics (HGAS) local Service representative or email them at:

North America: [ha.us.service@honeywell.com](mailto:ha.us.service@honeywell.com)

Europe & Middle East: [ha.service@honeywell.com](mailto:ha.service@honeywell.com)

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**Find out more:**

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