

# ***Technical Note***

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## **Vertex and Vertex M DAq Computer OS Compatibility**

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Vertex and Vertex M product software components have been designed to work under Windows 7™ and earlier versions of the Windows™ operating system, along with the accompanied operating system patches available at the time Vertex software was released. As of January 14, 2020, Microsoft® will stop product support for Windows 7™.

Vertex product software components were evaluated for compatibility with Window 10™. From the evaluation, it was determined that several software components are not compatible or their use with Windows 10™ is not recommended. The automatic operating system update is turned off for the Vertex product, by default and it is recommended that customers should not install Windows' patches without first consulting Honeywell support team. If a patch is made available that has a direct impact on the software for Vertex, then a patch will be recommended. Honeywell also recommends that customers should not connect their Vertex systems to networks with direct access to Internet.

The products which are impacted are listed below:

Vertex Supported Operating Systems:
Windows XP Professional 32-bit Service Pack 2
Windows 7 Embedded Standard 32-bit Service Pack 1

Windows 10™, Windows 7™, and Windows XP™ are a registered trademark of Microsoft.

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