

## Technical Note

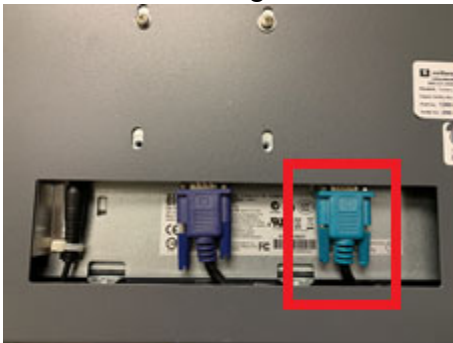
### Vertex Computers with single Serial Port

1998-1039 Rev 1 05/22

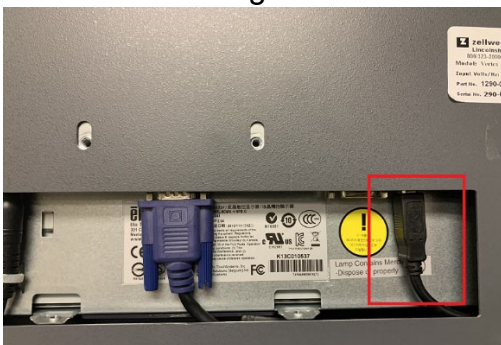
Older Vertex computers contained 2 Serial ports where-as the newer Vertex computers now only come with 1 Serial port. One of the Serial ports was used for the touchscreen interface which is now interfaced via a USB connection, as a result we have added a USB cable to the kit for connection of the touchscreen monitor to ensure a seamless installation.

Use the pictures below to identify if the touch screen monitor connects by serial cable or USB cable (located behind monitor access panel).

#### Connections using serial cable



#### Connections using USB cable



For further installation instruction assistance, please contact your local Honeywell Analytics (HGAS) service provider.

## Technical Note

---

**Find out more:**

<https://sps.honeywell.com/us/en/products/safety/gas-and-flame-detection>

**Contact Honeywell Analytics:**

**Europe, Middle East, Africa**

Life Safety Distribution GmbH  
Javastrasse 2  
8604 Hegnau  
Switzerland  
Tel: +41 (0)44 943 4300  
Fax: +41 (0)44 943 4398  
[gasdetection@honeywell.com](mailto:gasdetection@honeywell.com)

**Customer Service:**

Tel: 00800 333 222 44 (Freephone number)  
Tel: +41 44 943 4380 (Alternative number)  
Fax: 00800 333 222 55

Middle East Tel: +971 4 450 5800 (Fixed Gas Detection)  
Middle East Tel: +971 4 450 5852 (Portable Gas Detection)

**Americas**

Honeywell Analytics Distribution Inc.  
405 Barclay Blvd.  
Lincolnshire, IL 60069  
USA  
Tel: +1 847 955 8200  
Toll free: +1 800 538 0363  
Fax: +1 847 955 8210  
[detectgas@honeywell.com](mailto:detectgas@honeywell.com)

RAE Systems by Honeywell  
Phone: 408.952.8200  
Toll Free: 1.888.723.4800  
Fax: 408.952.8480

**Asia Pacific**

Honeywell Industrial Safety  
7F SangAm IT Tower,  
434, Worldcupbuk-ro, Mapo-gu,  
Seoul 03922,  
Korea  
Tel: +82 (0) 2 6909 0300  
Fax: +82 (0) 2 2025 0328  
India Tel: +91 124 4752700  
China Tel: +86 10 5885 8788 3000  
[analytics.ap@honeywell.com](mailto:analytics.ap@honeywell.com)

**Technical Support**

EMEA: [gastechsupportemea@honeywell.com](mailto:gastechsupportemea@honeywell.com)  
Americas: [is\\_gas\\_techsupport@honeywell.com](mailto:is_gas_techsupport@honeywell.com)  
AP: [gas\\_techsupport.apaci@honeywell.com](mailto:gas_techsupport.apaci@honeywell.com)  
LATAM: [SoporteTecnico.HGAS@Honeywell.com](mailto:SoporteTecnico.HGAS@Honeywell.com)  
Brazil: [SuporteTecnico.HGAS@Honeywell.com](mailto:SuporteTecnico.HGAS@Honeywell.com)

While every effort has been made to ensure accuracy in this publication, no responsibility can be accepted for errors or omissions. Data may change, as well as legislation, and you are strongly advised to obtain copies of the most recently issued regulations, standards and guidelines. This publication is not intended to form the basis of a contract and the company reserves the right to amend the design and specification without notice.