



## **Honeywell Howard Leight™ VeriPRO® 4.0**

Test Real Earplugs. Get Real Results.

### ***What is the installation process?***

1. Download the VeriPRO 4.0 installation package to the user's computer
2. Uninstall any prior versions of VeriPRO
3. Run the VeriPRO 4.0 installation. All prior data will be retained if same operating system is used.

### ***How long does the installation take?***

Depending upon download time and computer speed, installation typically requires about 15 minutes. Longer installation times may be necessary at sites with IT restrictions or administrator permission requirements.

### ***Is installation support available?***

The Technical Services team from Honeywell Industrial Safety is available by telephone or e-mail for all VeriPRO support questions:

#### **Honeywell Industrial Safety Technical Services**

Tel. 800.873.5242 (after language selection, press 6 for VeriPRO support)

Email. [hsptechsupport@honeywell.com](mailto:hsptechsupport@honeywell.com)

### ***If my existing VeriPRO is running fine, do I need to upgrade?***

Yes, many system updates released by Microsoft over the years are incompatible with older VeriPRO 3.0 software. VeriPRO 4.0 is optimized to be compatible with the latest Microsoft architecture, and to provide more stable performance.

### ***If I have used VeriPRO previously, do I need additional training for VeriPRO 4.0?***

No, VeriPRO users will welcome the same user-friendly graphics and on-screen instructions. No additional training is necessary. Most of the enhancements and new features in VeriPRO 4.0 work seamlessly behind the scenes.

### ***I have forgotten my login information to access the VeriPRO Resource Center. Can I get a new login?***

Yes, contact Honeywell Industrial Safety Technical Services to restore your login. The login is needed for existing customers to download their free VeriPRO 4.0 upgrade.

### ***We had a change in personnel, and we need refresher training in how to use VeriPRO. Can you help?***

Honeywell Safety is committed to successful implementation of every VeriPRO, and provides extensive post-sale support (via telephone, on-site visit, or on-line training). On-line training is accessible through the VeriPRO Resource Center website, and takes about 60-90 minutes to complete, covering all aspects of VeriPRO test administration.

#### **VeriPRO Resource Center**

(log-in required): [www.howardleight.com/veripro/resource](http://www.howardleight.com/veripro/resource)

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**For technical inquiries contact the VeriPRO technical helpdesk:**

877.VERIPRO (877.837.4776)