

# PM43 PM43c Rotation Hanger

## Installation Instructions

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### **Install the Rotation Hanger**

Use these instructions to install the rotation hanger in Intermec PM43 and PM43c printers.

You will find these items in the shipping box:



You will need the following tools to install the rotation hanger:

- T20 Torx screwdriver
- Small wrench
- Phillips screwdriver

To install the rotation hanger, you need to open the printer and physically install the hanger in the printer.



The rotation hanger must only be installed by an authorized service technician.



Follow standard ESD guidelines to avoid damaging the equipment you are servicing.



Before you begin, turn off the printer and disconnect the power cord and communication cables.



The electronic compartment contains wires and components with dangerous voltage. Make sure that the printer is turned off and the power cord is disconnected before removing the cover.

You need to remove both the media cover and the electronics cover to install the rotation hanger.

#### To remove the media cover

**1** Open the media cover.



**2** Use the small wrench to loosen the nut that secures the media cover latches in place.

**3** Slide the latches counterclockwise into the open position.



- **4** Close the media cover and lift it off the hinges.
- **5** Put the media cover aside on a soft cloth to avoid scratches.

#### To remove the electronics cover

**1** Use a T20 Torx screwdriver to remove the two screws that secure the electronics cover to the inside of the printer base.



**2** Use a T20 Torx screwdriver to remove the two screws located on the outside of the electronics cover.



**3** Remove the electronics cover, and put the cover aside on a soft cloth to avoid scratches.

#### To install the rotation hanger

1 Remove the Phillips screw that attaches the media hanger to the printer and then slide the hanger down and away from the printer.



**2** From the electronics side, push the media sensor cover out of the printer base and remove it.



**3** Insert the media sensor and cable assembly into the printer base and snap the sensor in place.



**4** On the electronics side, connect the media sensor cable to the connector labeled "P26 Paper" on the main board.



**5** Insert the metal rod into the screw hole where you removed the media hanger, and turn the rod until it is securely attached to the printer.



**6** Slide the oil-saturated felt washer and the reflective wheel onto the metal rod. Make sure the reflective side of the wheel faces the inside wall of the printer.



7 Put two of the 1 7/8-inch rotation core pieces together, making sure that the alignment pins in one piece insert into the alignment holes on the other piece.

When inserted correctly, the two core pieces should line up perfectly and be in the exact same orientation.

**8** Slide the two core pieces onto the metal rod and make sure the alignment pins on the core piece insert into the alignment holes on the reflective wheel.



**9** Connect the second two 1 7/8-inch core pieces together and slide onto the metal rod. Make sure the alignment pins on the second set of core pieces line up with the alignment holes on the first set of core pieces.



Place the spring on the metal rod and secure to the rotation hanger with the Torx screw and metal washer. For best results, place the washer on the screw before inserting it into the metal rod.



- Replace the electronics cover.
- Replace the media cover.



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